

High Sick Leave Consumption Information Technology



KPI Owner: Terri Yates

Process: Sick Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 16 Employees Per Month Goal: Reduce the number of employees with high sick leave consumption to ten or fewer Benchmark: 15% of the workforce	Data Source: Psoft Payable Time Goal Source: 2013 LouieStat KPI Report Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The number of employees in a department who have used 9 or more out of 12 sick days in a 12 month period Why Measure: Promote a culture where sick time is used appropriately Next Improvement Step: Quantify root causes of high sick leave

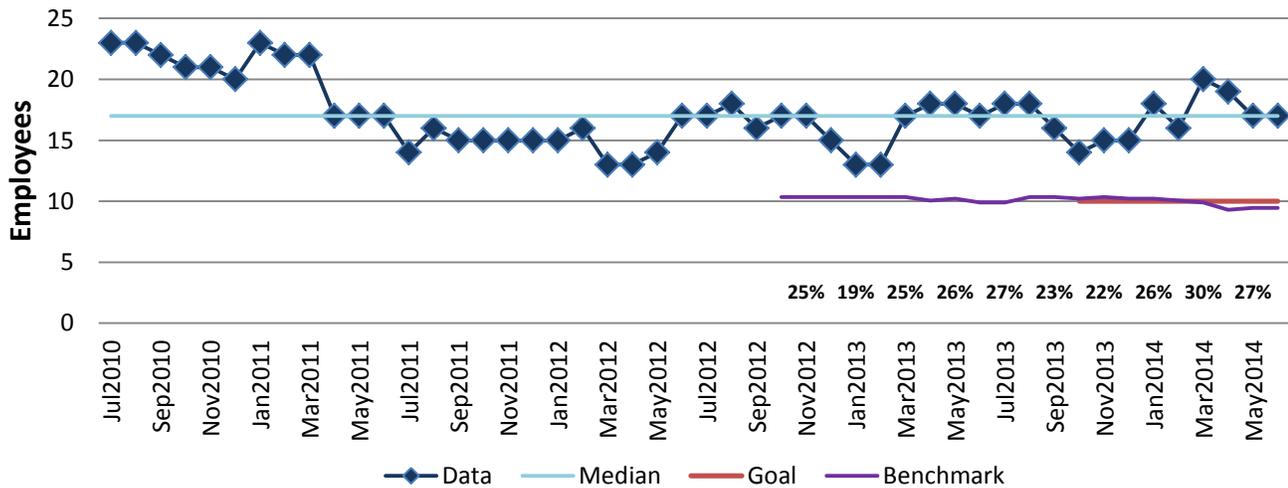
How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
10	17		10	17	
Employees	Employees		Employees	Employees	

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Good



Jul2013-Jun2014 Pareto Analysis

