

# Clearance Rate Louisville Fire Department



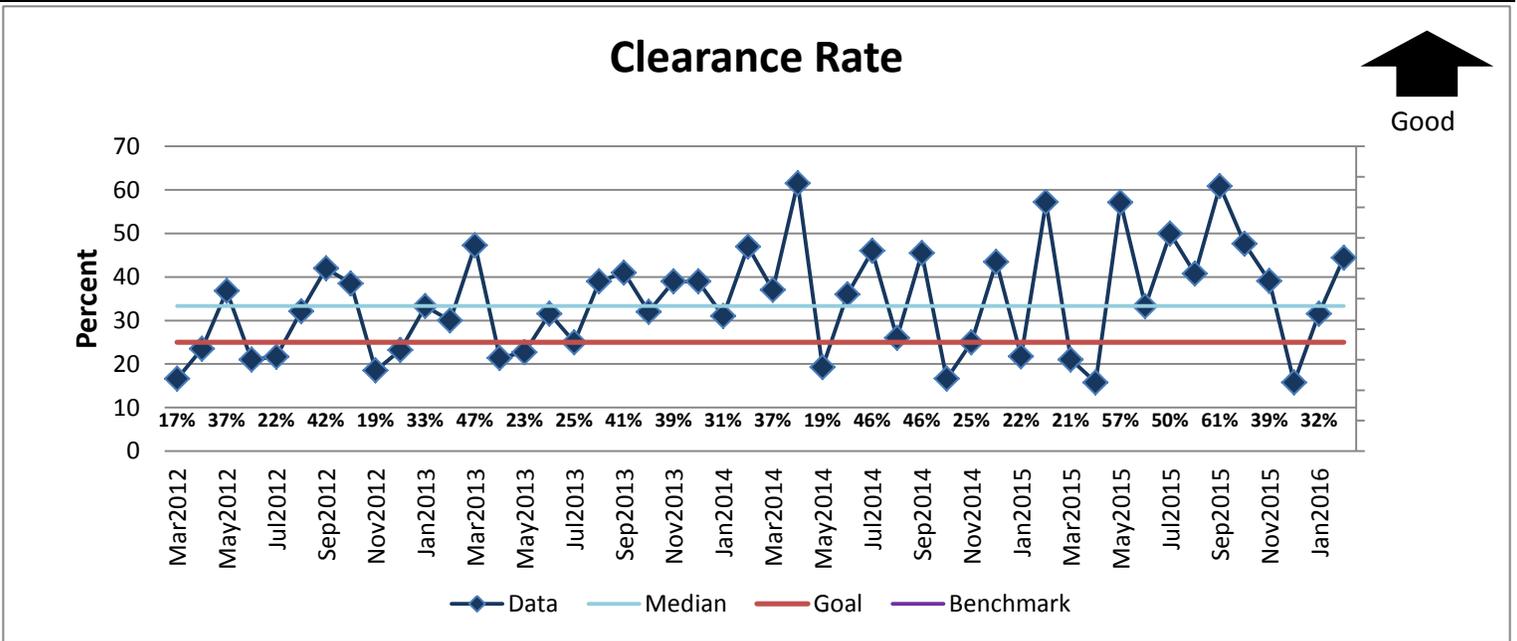
KPI Owner: Kevin Fletcher

Process: Arson Investigation

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Calendar Year 2014, 36% Yearly Rate Goal: >=25% clearance rate  Benchmark: 25%	Data Source: Arson Bureau Statistics Goal Source: TBD  Benchmark Source: FBI UCR Data	Plan-Do-Check-Act Step is unclear Measurement Method: The number of offenses cleared or solved for incendiary investigations  Why Measure: To investigate incendiary fires & convict those responsible Next Improvement Step: Determine the root cause for the case clearance rate being less than desirable.

### How Are We Doing?

Mar2015-Feb2016 12 Month Goal	Mar2015-Feb2016 12 Month Actual		Feb2016 Goal	Feb2016 Actual	
<b>25%</b>	<b>38%</b>		<b>25%</b>	<b>44%</b>	
Percent	Percent		Percent	Percent	



Root cause analysis is not necessary because there is no gap between the goal and current performance.