

Live Release Rate Metro Animal Services



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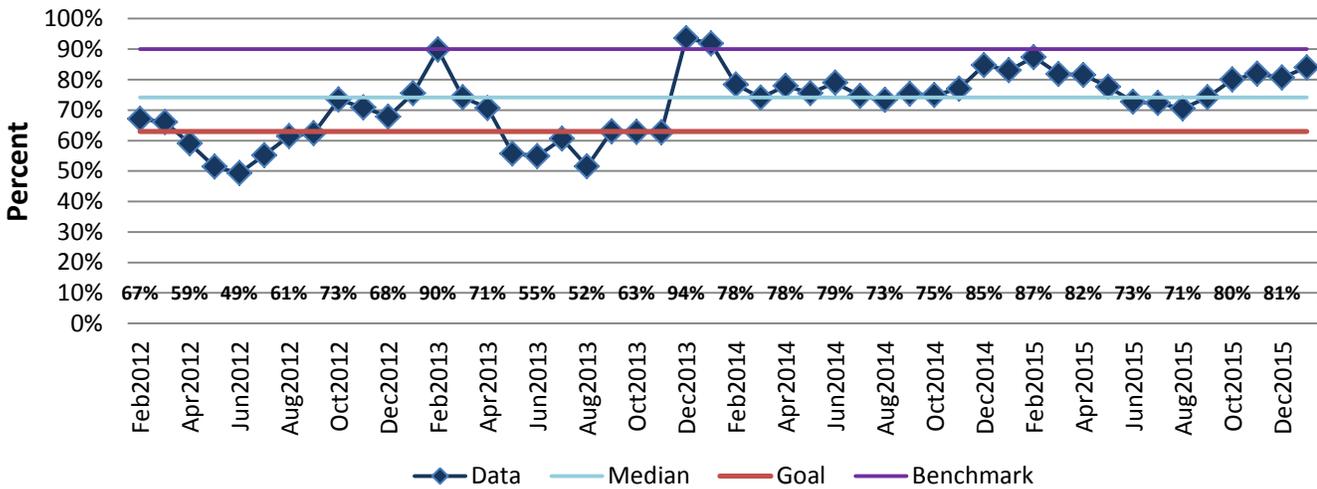
Process: Animal Adoption and Placement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 11 avg 52% Goal: Increase the live release rate to > or = to 63% of total outcomes Benchmark: 90%	Data Source: Chameleon Goal Source: Strategic Plan Benchmark Source: Industry Standard	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: The monthly number of healthy and adoptable animals released divided by the total number of animals with an outcome during that month Why Measure: Measures a core process, animal adoptions and placement Next Improvement Step: Maintain the live release rate in the busy season. Lowest inventory MAS has every experienced.

How Are We Doing?

Feb2015-Jan2016 12 Month Goal	Feb2015-Jan2016 12 Month Actual		Jan2016 Goal	Jan2016 Actual	
63%	79%		63%	84%	
Percent	Percent		Percent	Percent	

Live Release Rate



Feb2015-Jan2016 Pareto Analysis

