

STEMI Cases Not Transported to a PCI Center Emergency Medical Services



KPI Owner: Lt. Col. Chad Scott

Process: Patient Care

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 1.08 (CY14) Goal: All STEMI cases are transported to a PCI Center Benchmark: At least 75% STEMI transported to a PCI Center	Data Source: RescueNet Goal Source: LMEMS Benchmark Source: AHA Mission Lifeline	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Count of STEMI cases and if not transported to a appropriate PCI Center Why Measure: Ensure STEMI patients are transported to the appropriate facility. Next Improvement Step: Continue to monitor cases when transported to an inappropriate destination.

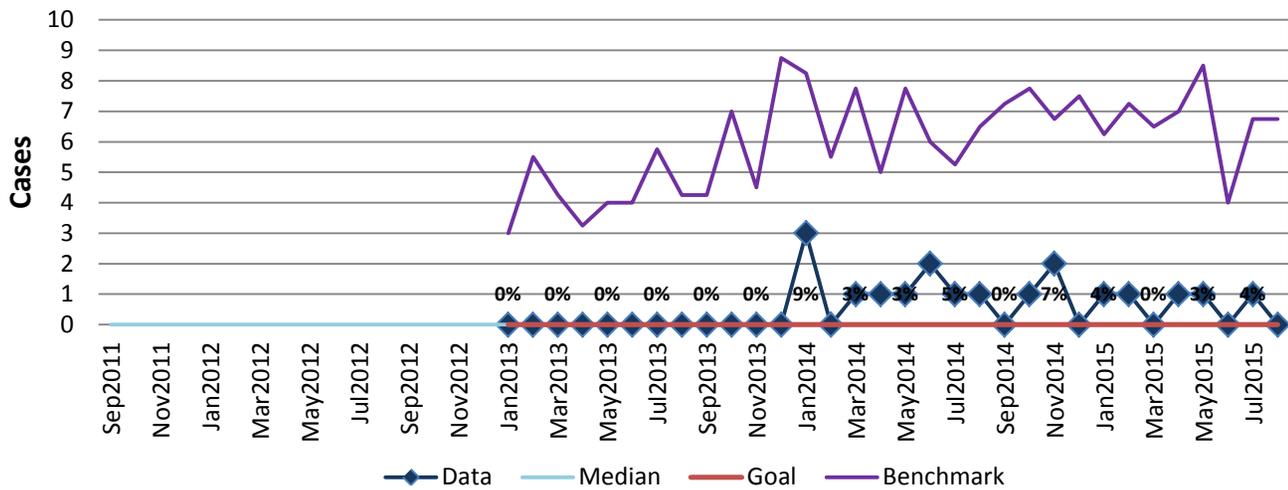
How Are We Doing?

Sep2014-Aug2015 12 Month Goal	Sep2014-Aug2015 12 Month Actual		Aug2015 Goal	Aug2015 Actual	
0	8		0	0	
Cases	Cases		Cases	Cases	

STEMI Cases Not Transported to a PCI Center



Good



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.