

# Unscheduled, Overtime Hours (Non-General Fund) Parking Authority of River City (PARC)



KPI Owner: Gerald Howell

Process: Overtime Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 14, avg. 24 hrs. of OT per Month Goal: Compared to a baseline of 24 hours per month, overtime hours should be less or equal to 1% of total hours paid in FY14 (July 2014-June 2015) Benchmark: N/A	Data Source: Expense Distribution PeopleSoft Goal Source: PARC Scope Summary Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: The number of hours of overtime paid for by PARC dollars, rate calculated by dividing by total worked hours Why Measure: To help address structural budget issues Next Improvement Step: Track and monitor overtime expenditures and explore other methods to reduce unwarranted overtime.

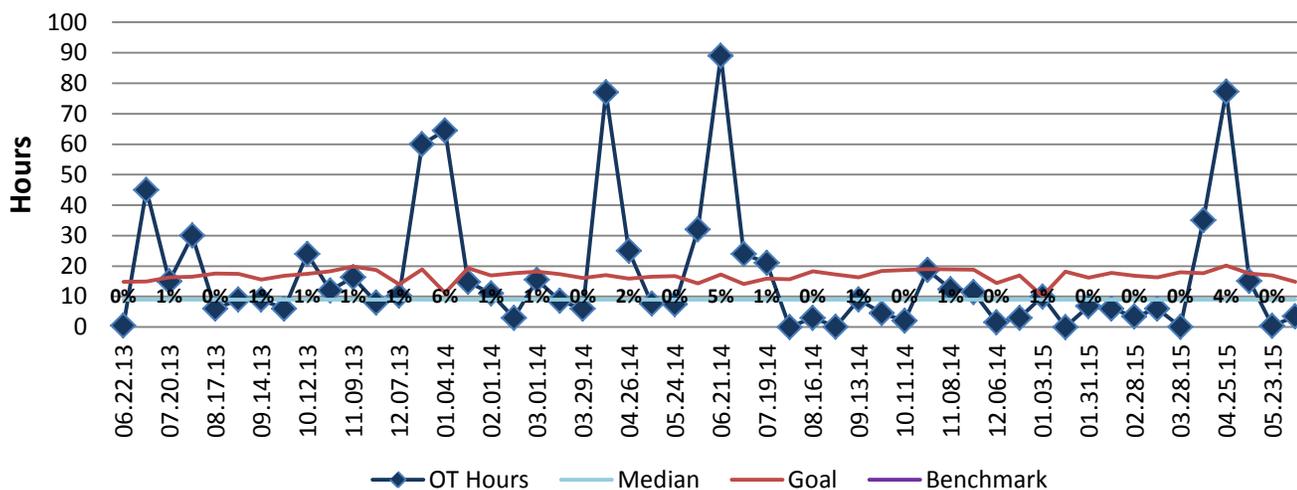
### How Are We Doing?

06.08.14-06.06.15 12 Month Goal	06.08.14-06.06.15 12 Month Actual		05.24.15-06.06.15 Goal	05.24.15-06.06.15 Actual	
<b>440</b>	<b>363</b>		<b>15</b>	<b>4</b>	
<b>Hours</b>	<b>Hours</b>		<b>Hours</b>	<b>Hours</b>	

## Unscheduled, Overtime Hours (Non-General Fund)



Good



**Root cause analysis is not necessary because the department's overtime hours are less than 2% of Louisville Metro Government's total overtime hours.**