

HIV - Patients Not Tested Public Health & Wellness



KPI Owner: Dr. Sarah Moyer

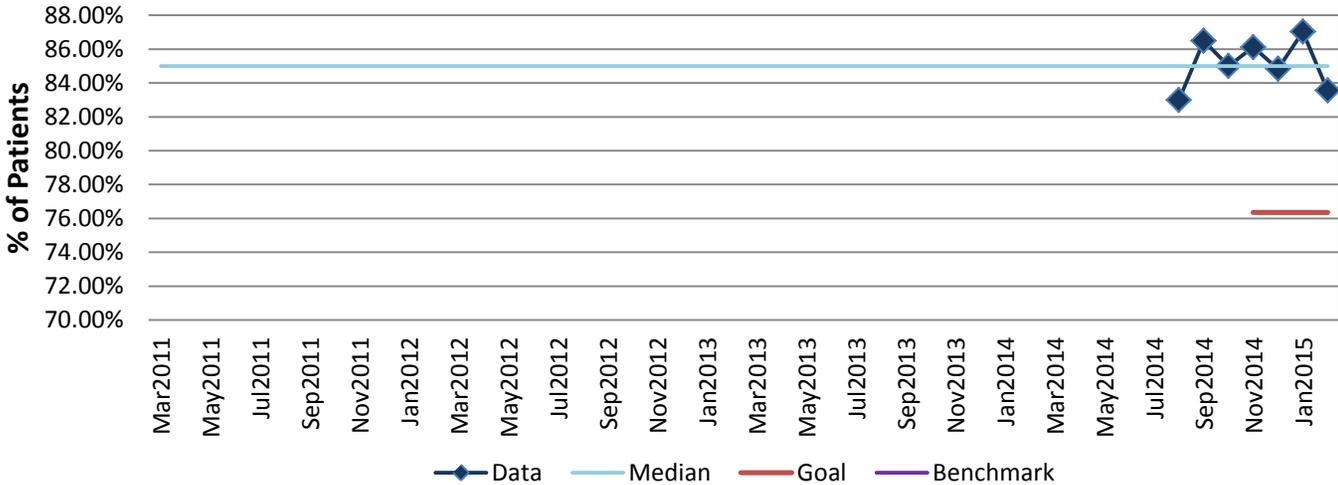
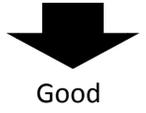
Process: Link To/Provide Care

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Aug-Oct 2014 - 84.83% patients Goal: In comparison to the baseline, reduce by 10% the percentage of patients not tested to 76.35% Benchmark: TBD	Data Source: SharePoint Goal Source: Executive Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: % of patients who didn't accept HIV testing after being offered by LMPHW staff (# patients not tested/# patients offered). Why Measure: Reduce HIV transmission Next Improvement Step: Identify and address root causes

How Are We Doing?

Mar2014-Feb2015 12 Month Goal	Mar2014-Feb2015 12 Month Actual		Feb2015 Goal	Feb2015 Actual	
76.35%	85.15%		76.35%	83.56%	
% of Patients	% of Patients		% of Patients	% of Patients	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.