

# Medical Incidents Louisville Fire Department



KPI Owner: Colonel Doug Recktenwald

Process: Fire Response

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12 = 1,719 Monthly Avg.; 20.6K Yr. Goal: N/A  Benchmark: N/A	Data Source: LFD Firehouse Software  Goal Source: LFD LouieStat Reports  Benchmark Source: N/A	N/A - Input Measure  Measurement Method: The # of times LFD is called for service on medical related responses  Why Measure: To determine the # of times LFD's medical response capabilities are requested  Next Improvement Step: TBD

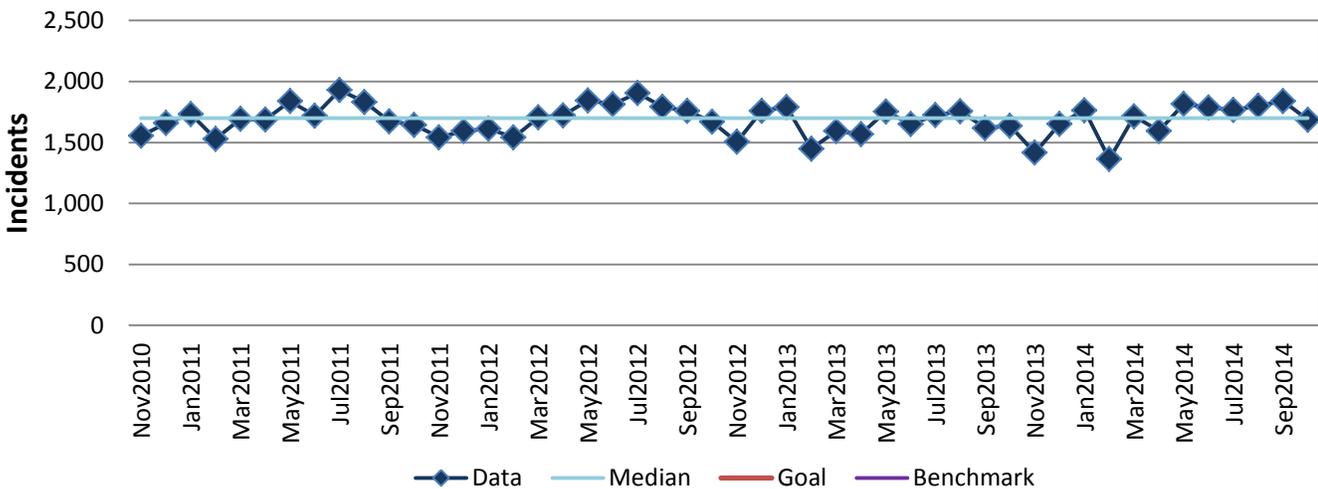
### How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
<b>TBD</b>	<b>20,201</b>	⬇	<b>TBD</b>	<b>1,686</b>	⬆
<b>Incidents</b>	<b>Incidents</b>		<b>Incidents</b>	<b>Incidents</b>	

## Medical Incidents



Good



Root cause analysis is not applicable for in input/demand for service measure.