

# High Sick Leave Consumption Information Technology



KPI Owner: Terri Yates

Process: Sick Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 16 Employees Per Month Goal: Reduce the number of employees with high sick leave consumption to ten or fewer Benchmark: 15% of the workforce	Data Source: Psoft Payable Time Goal Source: 2013 LouieStat KPI Report Benchmark Source: OPI Internal Study	Plan-Do-Check-Act Step 3: Determine and quantify root causes Measurement Method: The number of employees in a department who have used 9 or more out of 12 sick days in a 12 month period Why Measure: Promote a culture where sick time is used appropriately Next Improvement Step: Quantify root causes of high sick leave

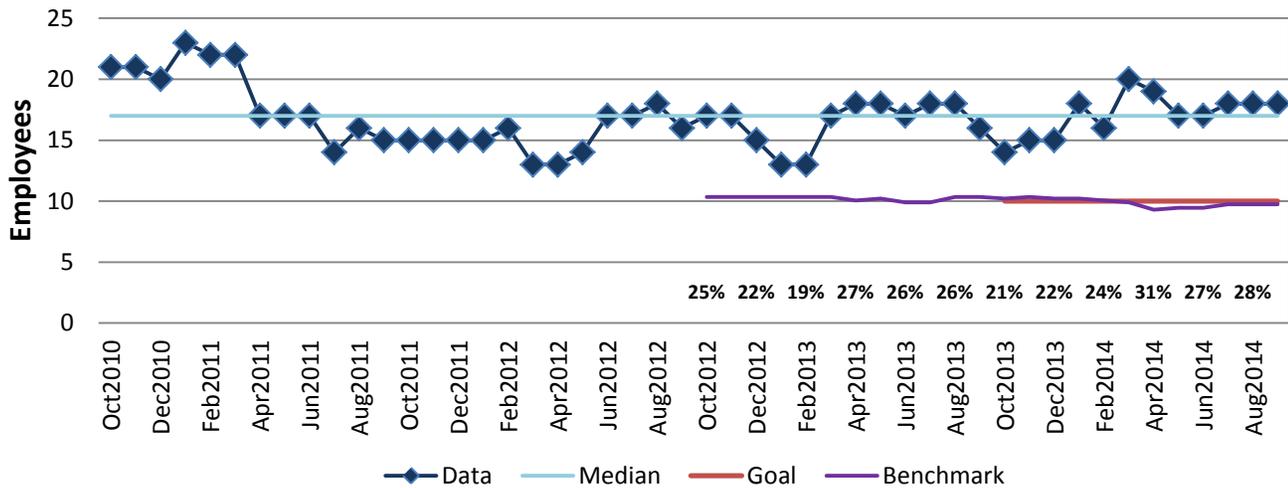
## How Are We Doing?

Oct2013-Sep2014 12 Month Goal	Oct2013-Sep2014 12 Month Actual		Sep2014 Goal	Sep2014 Actual	
<b>10</b>	<b>17</b>		<b>10</b>	<b>18</b>	
Employees	Employees		Employees	Employees	

## High Sick Leave Consumption



Good



## Oct2013-Sep2014 Pareto Analysis

