

Lost Time Injury Rate Emergency Medical Services



KPI Owner: Jordan Mudd

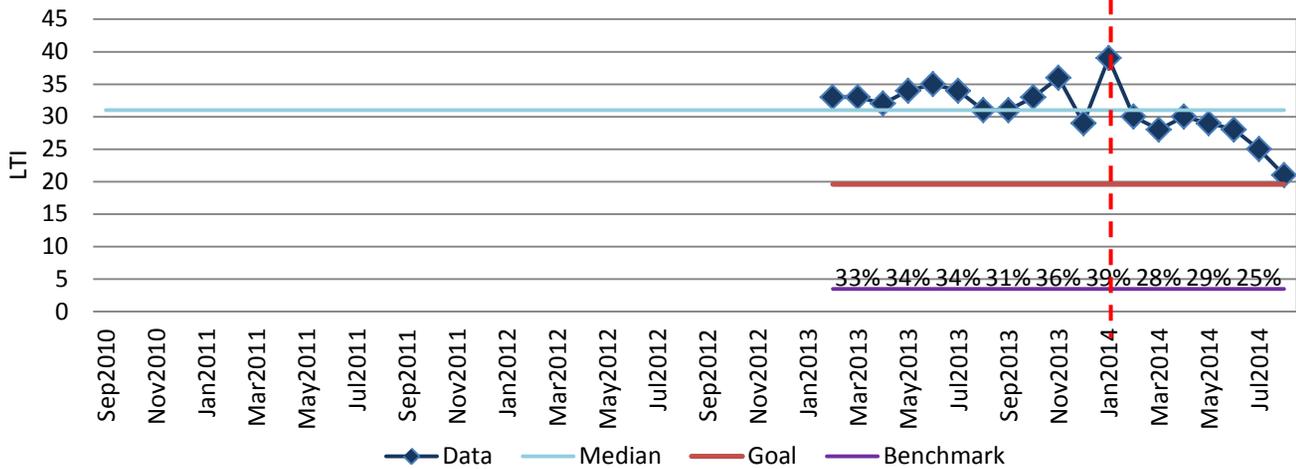
Process: Injury/Lost Time Reduction

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 32.82 (CY13) Goal: 19.6 LTI per 100 employees. Based on research on EMS agencies which cover urban areas. Benchmark: 3.5 (All Ambulance Services)	Data Source: PeopleSoft Goal Source: Industry Study (Maguire, et al) Benchmark Source: BLS	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Rolling Calendar Year(# lost time cases x 200,000)/hours worked Why Measure: Improve working conditions, control WC/staffing costs Next Improvement Step: Continue investigation/review of injuries via safety committee and aggressive Return to Work process, begin injury prevention efforts via Six Sigma project. Work on goal validation.

How Are We Doing?

Sep2013-Aug2014 12 Month Goal	Sep2013-Aug2014 12 Month Average		Aug2014 Goal	Aug2014 Actual	
20	30		20	21	
LTI	LTI		LTI	LTI	

Lost Time Injury Rate



Sep2013-Aug2014 Histogram

