

Inmate to Staff Assaults Louisville Metro Corrections



KPI Owner: Dwayne Clark

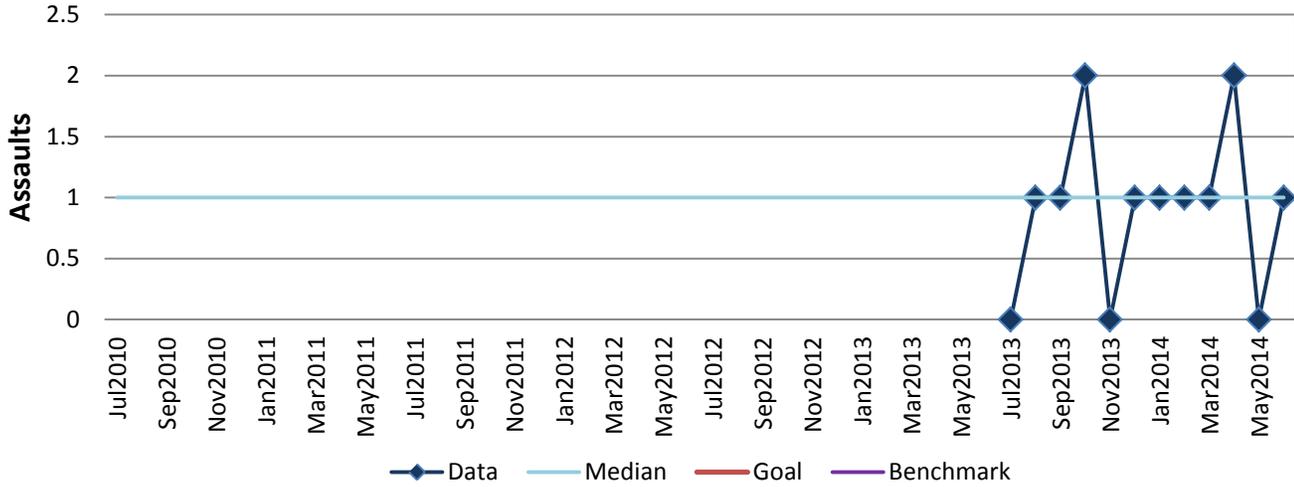
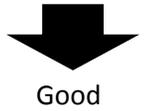
Process: Inmate Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: TBD	Data Source: Xjail Goal Source: TBD Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Count of inmate to staff assaults Why Measure: Safety of staff in increased staff interpersonal communication skills Next Improvement Step: TBD

How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
TBD	11		TBD	1	
Assaults	Assaults		Assaults	Assaults	

Inmate to Staff Assaults



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.