

# High Sick Leave Consumption Emergency Medical Services



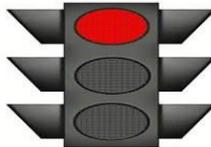
KPI Owner: Jordan Mudd

Process: Sick Leave Management

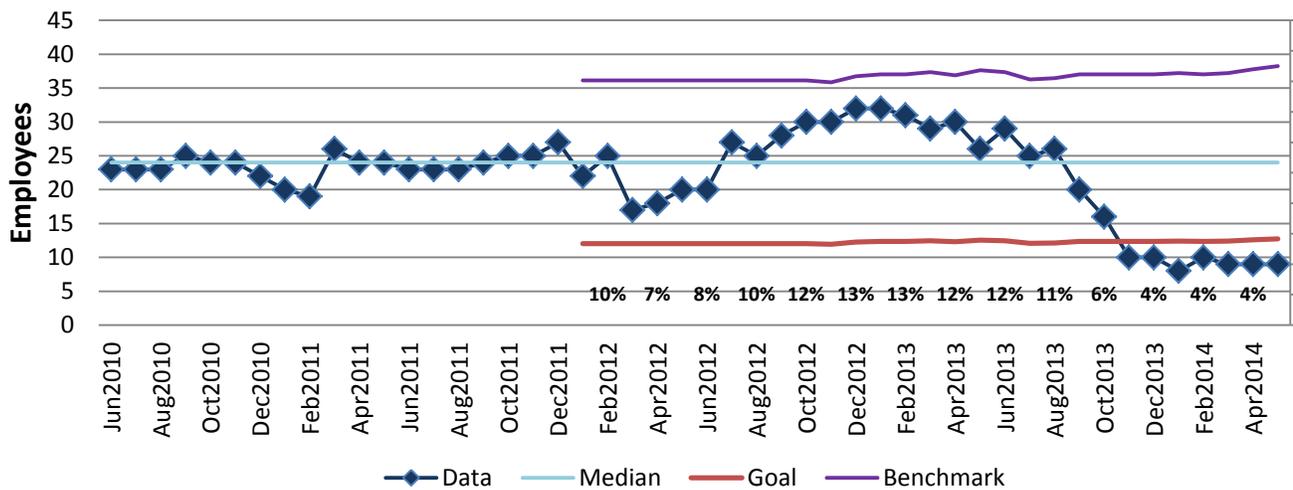
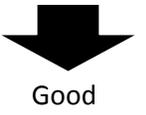
Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 24 employees/month (10/'12-11/'13) Goal: Compared to the period Oct. 2012 to Nov. 2013, reduce the number of employees w/ high sick leave consumption to no more than 5% of total employees by June 30, 2014. Benchmark: 15% of total workforce	Data Source: PeopleSoft Pay Time Goal Source: Strategic Plan Benchmark Source: OPI 2012 Internal Study	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: The number of employees in a department who have used 9 or more out of 12 sick days in a 12 month period. Why Measure: Promote a culture where sick time is used appropriately. Next Improvement Step: Monitor and diagnose internally.

## How Are We Doing?

Jun2013-May2014 12 Month Avg Goal	Jun2013-May2014 12 Month Average	May2014 Goal	May2014 Actual
<b>12</b>	<b>15</b>	<b>13</b>	<b>9</b>
Employees	Employees	Employees	Employees



## High Sick Leave Consumption



## Jun2013-May2014 Column Chart

