

Codes: Boarding and Cleaning Requests Received

Measurement Method:

The total number of requests received for boarding, cleaning and cutting of vacant and abandoned properties

Why Measure?

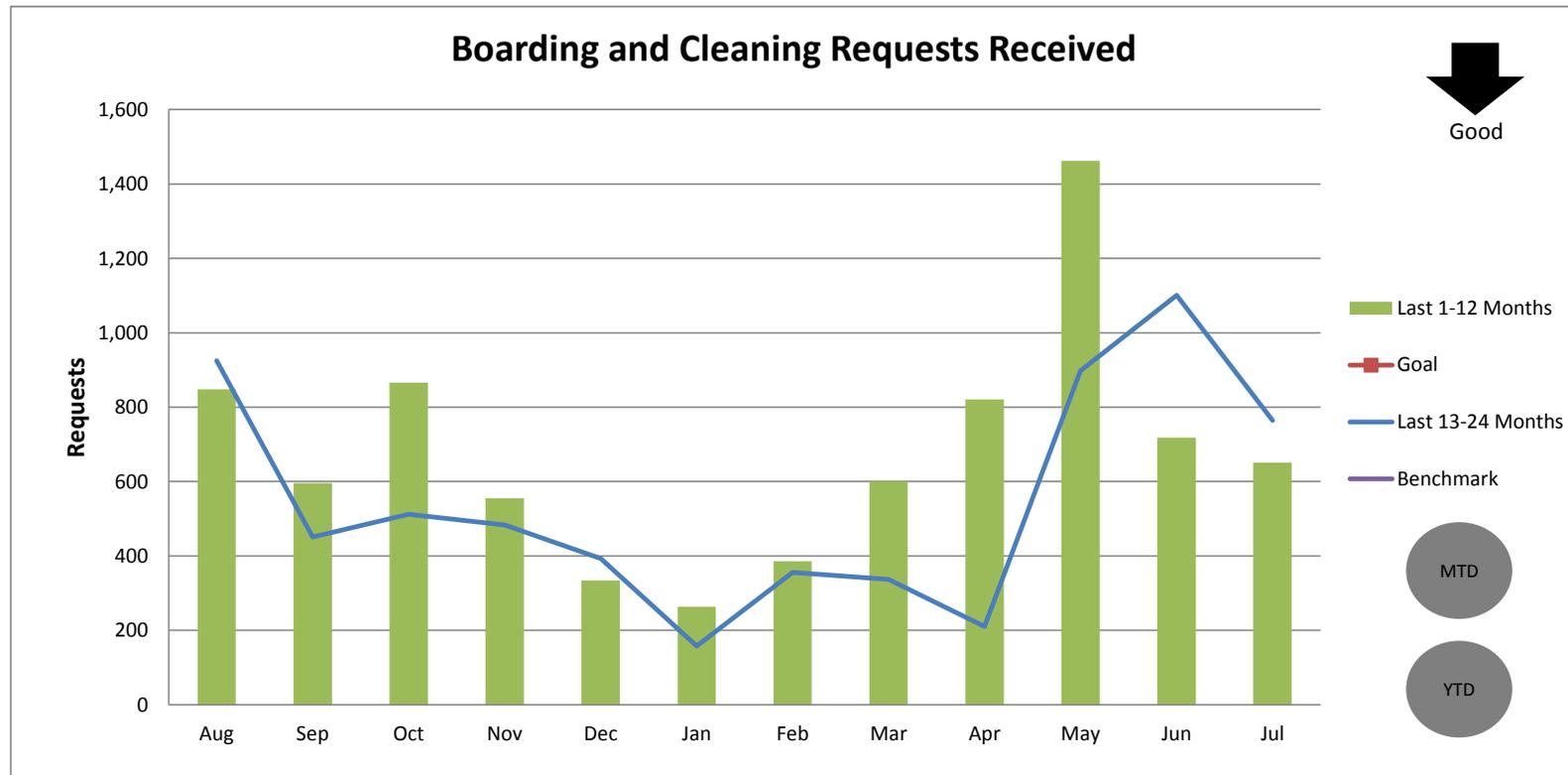
Quantify the workload driven by citizen requests

What is our goal?

Because this is an input measure, a goal is not applicable

How are we doing?

YTD Goal is not applicable; YTD Total = 8,101 requests; YTD Average = 675 requests; MTD = 651 requests



| | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Average | Median | Standard Deviation | Totals |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|------|-----|---------|--------|--------------------|--------|
| Last 13-24 mos | 925 | 451 | 512 | 483 | 393 | 158 | 356 | 337 | 210 | 898 | 1101 | 764 | 549 | 467 | 302 | 6588 |
| Last 1-12 mos. | 848 | 596 | 866 | 555 | 334 | 263 | 386 | 601 | 821 | 1462 | 718 | 651 | 675 | 626 | 317 | 8101 |