

# Medical Incidents Louisville Fire Department



KPI Owner: Colonel Doug Recktenwald

Process: Fire Response

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12 = 1,719 Monthly Avg.; 20.6K Yr. Goal: N/A  Benchmark: N/A	Data Source: LFD Firehouse Software  Goal Source: LFD LouieStat Reports  Benchmark Source: N/A	N/A - Input Measure  Measurement Method: The # of times LFD is called for service on medical related responses  Why Measure: To determine the # of times LFD's medical response capabilities are requested  Next Improvement Step: TBD

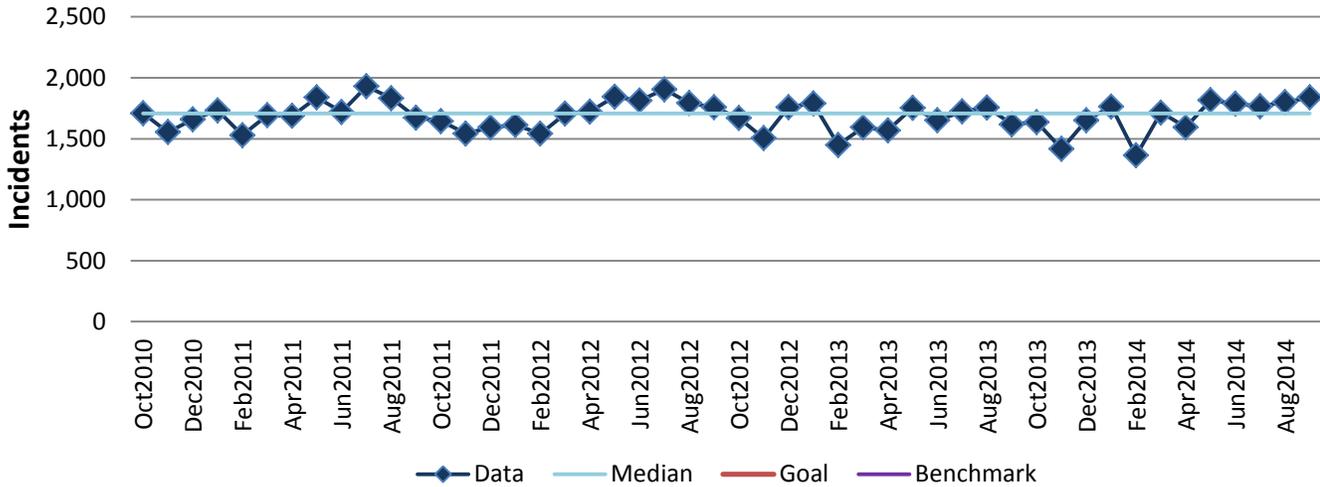
### How Are We Doing?

Oct2013-Sep2014 12 Month Goal	Oct2013-Sep2014 12 Month Actual		Sep2014 Goal	Sep2014 Actual	
<b>N/A</b>	<b>20,151</b>		<b>N/A</b>	<b>1,839</b>	
Incidents	Incidents		Incidents	Incidents	

## Medical Incidents



Good



**Root cause analysis is not applicable for in input/demand for service measure.**