

# Unscheduled, Overtime Hours (Non-General Fund) Parking Authority of River City (PARC)



KPI Owner: Gerald Howell

Process: Overtime Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 14 & 15, 24 hrs. of OT per Month Goal: Compared to a baseline of 24 hours per month, overtime hours should be less or equal to 1% of total hours paid in FY14 (July 2014-June 2015), FY-15 (July 2015 -Aug 2015)  Benchmark: N/A	Data Source: Expense Distribution PeopleSoft  Goal Source: PARC Scope Summary  Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: The number of hours of overtime paid for by PARC dollars, rate calculated by dividing by total worked hours  Why Measure: To help address structural budget issues  Next Improvement Step: Track and monitor overtime expenditures and explore other methods to reduce unwarranted overtime.

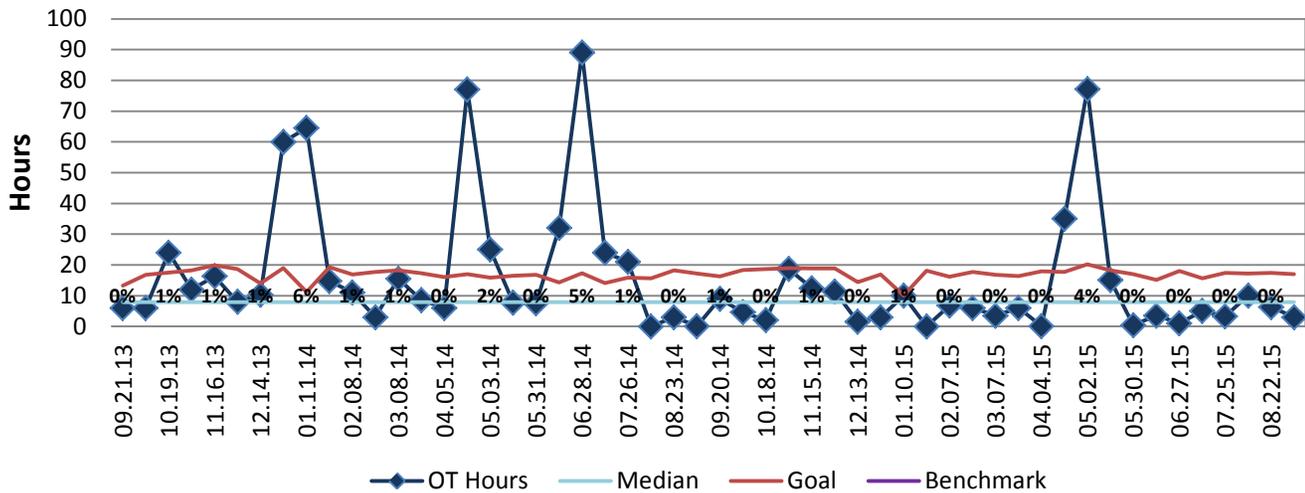
### How Are We Doing?

09.07.14-09.05.15 12 Month Goal	09.07.14-09.05.15 12 Month Actual		08.23.15-09.05.15 Goal	08.23.15-09.05.15 Actual	
<b>446</b>	<b>255</b>		<b>17</b>	<b>3</b>	
Hours	Hours		Hours	Hours	

## Unscheduled, Overtime Hours (Non-General Fund)



Good



Root cause analysis is not necessary because the department's overtime hours are less than 2 % of Louisville Metro Government's total overtime hours.